



CCTT Meeting March 2023

Dashboards for Period up to 10th March 2023

Period Lookahead

- London Road to Manderston Street – SC 2
 - Newhaven to Melrose Drive – SC 2 (excluding Welfare Unit)
 - Ocean Terminal to Melrose Drive – SC 2
 - Crown Street to Foot of the Walk – SC 2
 - Rennies Isle to Tower Place – SC 2
 - Foot of the Walk to Coatfield Lane – Reinstatements
 - London Road & Picardy Place – Reinstatements (outbound Blenheim Place), Street lighting DNO power supplied
 - London Road to Crown Street Reinstatements (Annadale Junction, Pilrig Street Junction, Elm Row/Montgomery Street, Pilrig to Jane Street)
 - Crown Street to Foot of the Walk – reinstatements
 - Queen Charlotte Street to Constitution Place – Drainage and reinstatement works (Bernard St)
 - Tower Place to Constitution Street – Traffic Signals
 - Ocean Terminal – Traffic Signals, reinstatement works (Lindsey Road), surfacing
 - Ocean Terminal - Welfare building SPEN connections
 - Ocean Terminal – Street lighting SPEN connections
 - Ocean Terminal to Melrose Drive – Traffic Signal, reinstatements
 - Ocean Terminal to Rennie's Isle – Traffic Signals, Surfacing works
 - Street Lighting Installation Works – various locations
 - Various landscaping works
 - Tram stop SAT & Final Testing
 - Overhead line registration works complete
 - OM3A, OM3B
 - OM5A, OM5B
 - OM6
 - OM7A – commissioning of signalled junctions
 - Picardy Place Island -Design Reviews, IFC, Procurement of LLTE
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Summary

Type	Planned	Actual
Audits	0	0
CoCP	2	2
Health & Safety	3	3
Quality Assurance	1	1
Safety Commitment	1	1
Senior Management Tour	0	0
Total	7	7

Incident and Injury Measures

Measure	Target	Value
Accident Frequency Rate	0.10	0.000
Accident Severity Rate	1.00	0.528
Incident Weighted Index	0.10	0.040
Lost Time Weighted Index	0.05	0.011
Safety Observation Index	20.00	22.000
Service Strike Weighted Index	0.15	0.067

Classifications

● Service Strike ● Incident ● Injury

Classification by Contractor

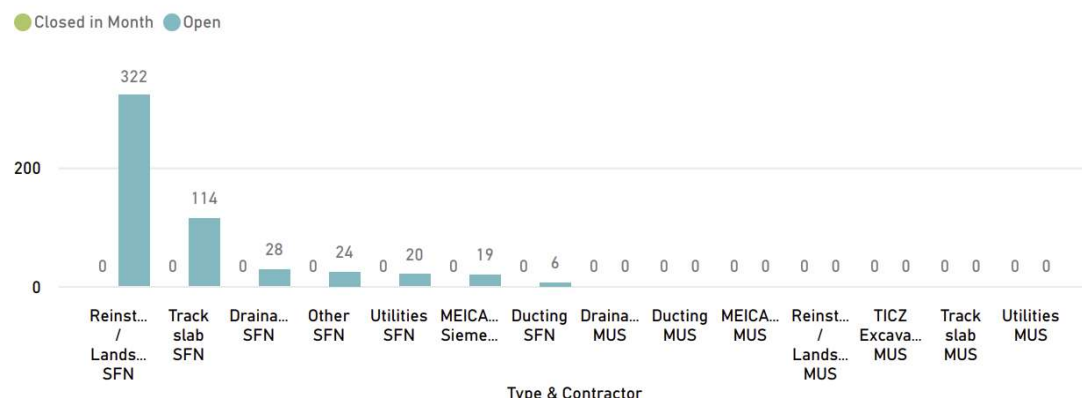
Injury	MUS	SFN	Siemens	Total
Dangerous Occurrence	0	0	0	0
Environmental Incident	0	0	0	0
Injury Over 7 Days	0	0	0	0
Injury Under 7 Days	0	0	0	0
Member of Public	0	0	0	0
Other	0	0	0	0
Road Traffic Accident	0	0	0	0
Service Damage	0	0	0	0
Total	0	0	0	0

Incident	MUS	SFN	Siemens	Total
Major	0	0	0	0
Minor	0	0	0	0
Near Miss / Unsafe Condition	0	0	0	0
Serious / Significant	0	0	0	0
Total	0	0	0	0

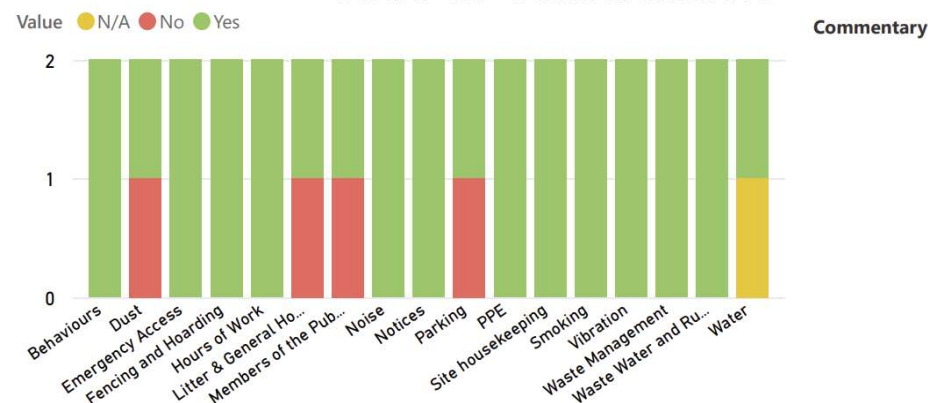
Injury Breakdown

● Fatality ● Major ● Minor

Quality

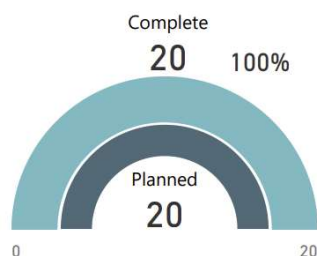


Code of Construction

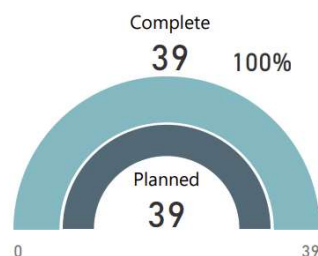


Design

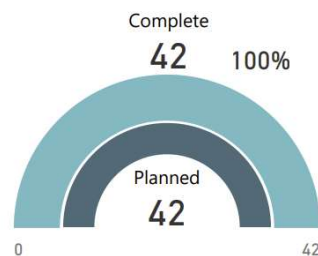
Design Basis Statements



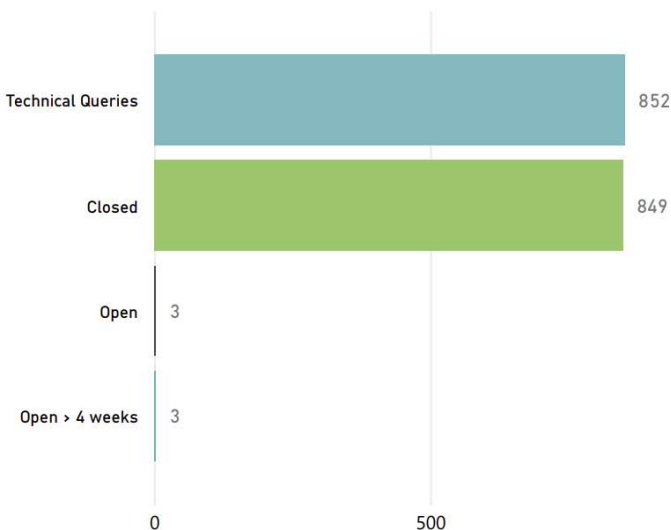
Developed Designs



Detailed Designs

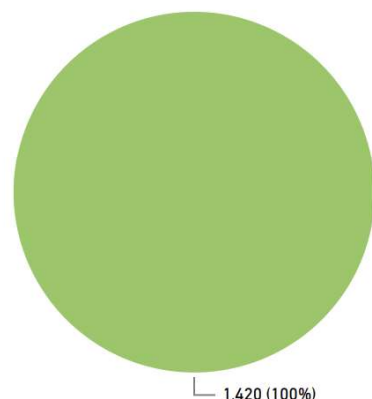


Design Queries

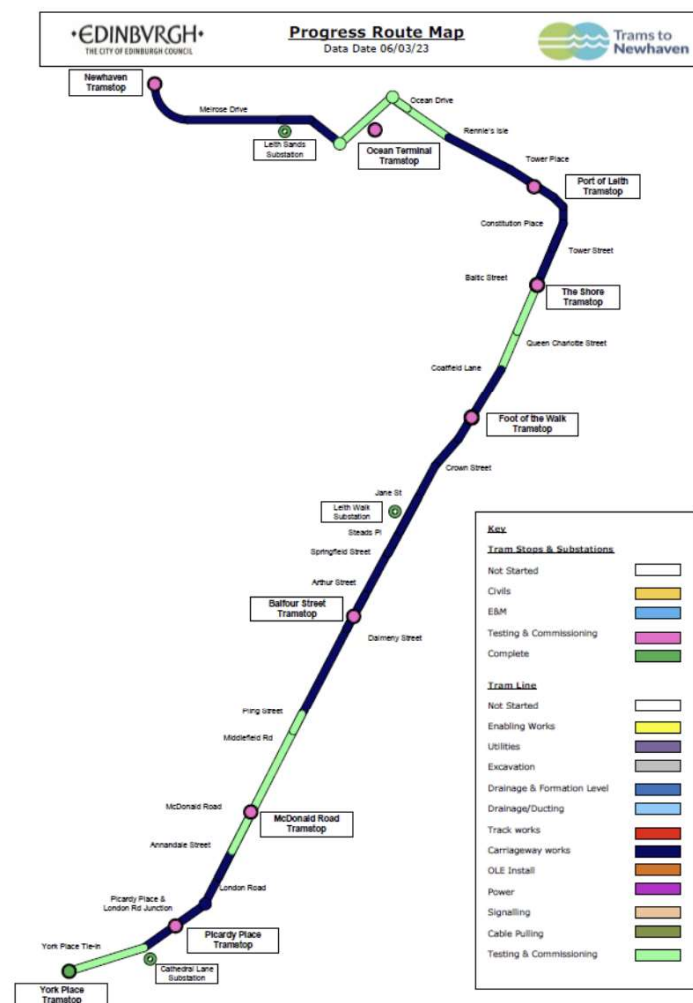


Utility Conflict Resolution

● Total Resolved ● Total Number to be resolved



Progress Route Map

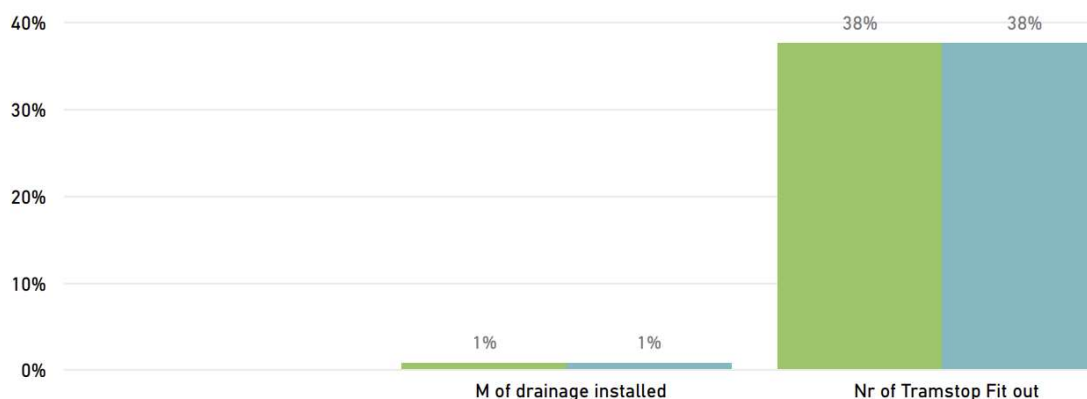


Key Metrics

Metric	Planned In Month	Actual In Month	Planned Overall	Actual Overall
M of TICZ excavated	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of trackslab installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of Comms ducting installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of Power ducting installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of drainage installed	30 (1%)	30 (1%)	4609 (100%)	4609 (100%)
Nr of tramstop civils completed	0 (0%)	0 (0%)	8 (100%)	8 (100%)
Nr of OLE poles installed	0 (0%)	0 (0%)	228 (100%)	228 (100%)
Nr Substations civils	0 (0%)	0 (0%)	2 (100%)	2 (100%)
Nr of Tramstop Fit out	3 (38%)	3 (38%)	8 (100%)	7 (88%)
Nr of Substation Fit out	0 (0%)	0 (0%)	2 (100%)	2 (100%)
M of OLE wire strung	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)

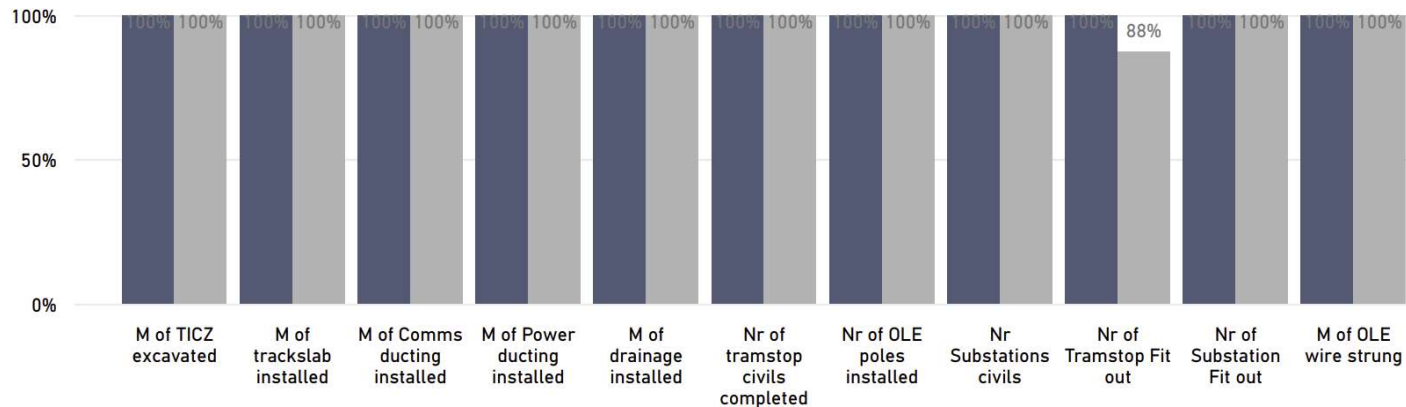
In-Month

Planned Actual



Overall

Planned Actual

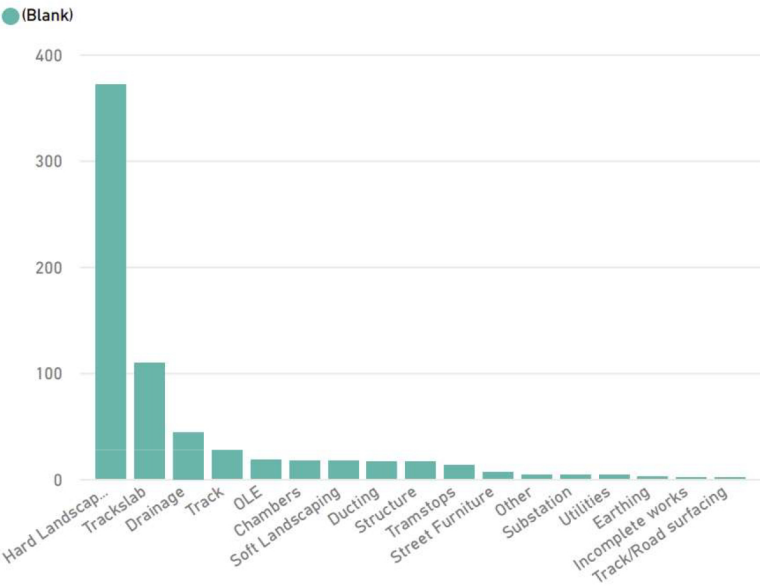


Construction Closeout

Completed & Signed Off



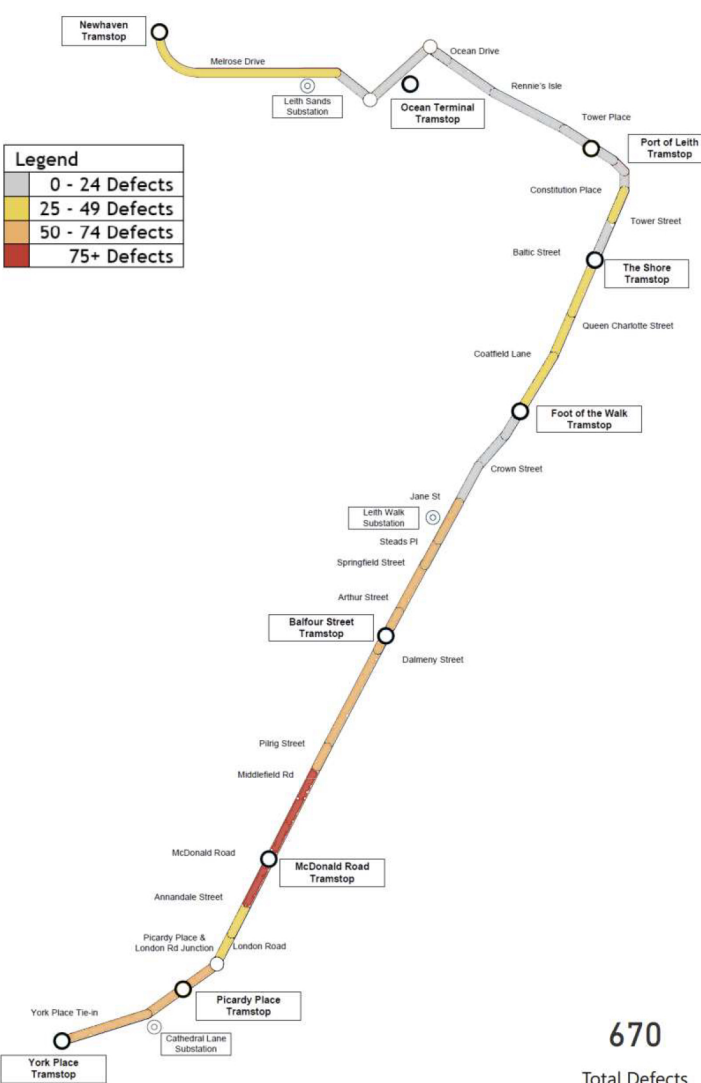
Defects by Discipline



Sectional completion dates

Section	Target SC2 Date	Status
York Place Tie-In		Complete
York Place to London Road		SC2 in p...
Blenheim Place		
Elm Row and Montgomery Street		
London Road to Annandale Street		SC2 in p...
Annandale Street to Pilrig Street		Complete
Pilrig Street to Jamieson Place		Complete
Iona Street Public Realm (Pilrig Wheels)		SC2 in p...
Jamieson Place to Crown Street		SC2 in p...
Crown Street to FotW Junction (2-way traffic on LW)		SC2 in p...
FotW Junction to SLP Graveyard Gate		SC2 in p...
SLP Graveyard Gate to Queen Charlotte Street		Complete
Queen Charlotte Street to Baltic Street		Complete
Baltic Junction public realm		
Baltic Street to Tower Street		Complete
Tower Street to Constitution Place		SC2 in p...
Constitution Place to Tower Place		SC2 in p...
Casino Accommodation Works		
Tower Place to Rennie's Isle		SC2 in p...
Rennie's Isle to Ocean Terminal North Roundabout		Complete
Ocean Terminal		
Ocean Terminal South Roundabout to Melrose Drive		
Ocean Terminal Inbound Reinstatement Works		
Melrose Drive to Newhaven Terminus		
Hawthornevale Works		
Newhaven Welfare Unit and surrounding Reinstatem...		
Open for Revenue Service		

Defects Heatmap



Summary

Average Time to Resolve (in hours)

69.3

Number of Tickets Received (last 30 days)

490

Number of Tickets Received (Overall)

15.88K

Number of Tickets Resolved (last 30 days)

404

Number of Tickets Resolved (Overall)

14.23K

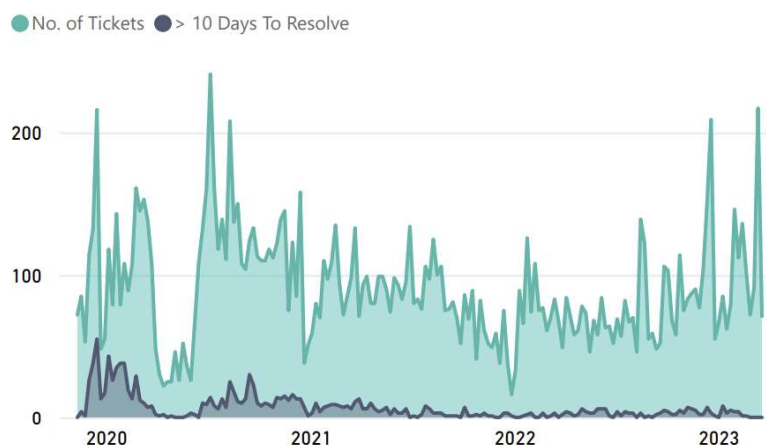
First Contact Resolution

80.6%

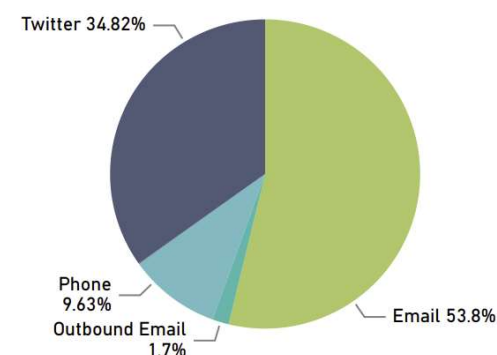
Number of Interactions

25K

Number of Tickets by Week



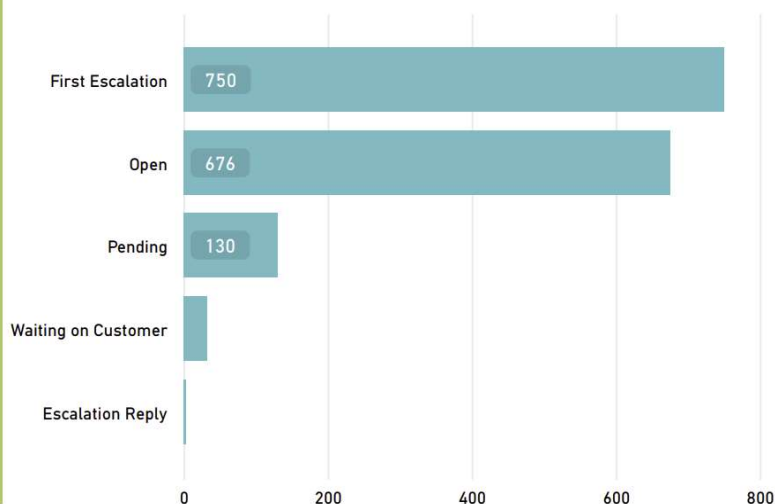
Source of Enquiries*



Top 5 Enquiry Types*



Number of Unresolved Tickets by Status*



Longest Enquiries*

Type	Ave. Hours to Resolve
Considerate Constructors Scheme	614.2
Potential Claims	171.8
Community Benefits	131.7
Post Construction	124.2
Business Continuity Fund	107.2
General Construction Works	94.7
Support for Business	81.6
Public Realm Works	79.7

Average Time to Resolve (in hours) by Source*

