



CCTT Meeting February 2023

Dashboards for Period up to 10th February
2023

Period Lookahead

- Completion of reinstatements between London Rd to Annandale (Stage 1)
 - Completion of ITS traffic install between London Rd to Annandale (Stage 1)
 - Completion of reinstatement works between Dalmeny St to Springfield
 - Continuation of ITS traffic install between Lorne St to Springfield
 - Completion of drainage work between Springfield to Jane Street
 - Commence reinstatements between Springfield to Jaen St
 - Completion of ITS traffic install between Jane St to Crown St
 - Completion of reinstatements between Jane St to Crown St
 - Continuation of works to the South Leith Parish retaining wall
 - Completion of reinstatements between Foot of the Walk to Coatfield Lane
 - Continuation of attenuation pipe works at Tower St
 - Completion of ITS traffic install between Baltic St to Queen Charlotte St
 - Completion of ITS traffic install at Ocean Terminal
 - Completion of reinstatements at Ocean Terminal
 - Completion of ITS traffic install between Newhaven to Melrose Drive
 - Completion of reinstatements between Newhaven to Melrose Drive
 - Completion of OLE construction between Ocean Terminal to Melrose Drive
 - Continuation of ITS traffic install between Ocean Terminal to Melrose Drive
 - Completion of OLE construction between Crown Street to Foot of the Walk
 - Continuation of surfacing works between Crown Street to Foot of the Walk
 - Completion of ITS traffic install between Crown Street to Foot of the Walk
 - Completion OLE construction between Coatfield Lane to Queen Charlotte St
 - Completion of ITS traffic install between Coatfield Lane to Queen Charlotte St
 - Completion of reinstatements between Coatfield Lane to Queen Charlotte St
 - Continuation of reinstatements between Rennie's Isle to Tower Place
 - Continuation of OLE installation between Rennie's Isle to Tower Place
 - Continuation of ITS traffic install between Tower Place to Constitution Place
 - Continuation of ITS traffic install at Picardy Place
 - Continuation of reinstatements at Picardy Place
 - Continuation of infrastructure works at Picardy Place, Balfour Street, Foot of the Walk, The Shore and Ocean Terminal tram stops
 - Completion of 1st Fix at Port of Leith and Newhaven tram stops
 - Completion of 2nd Fix at McDonald Rd tram stop
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Summary

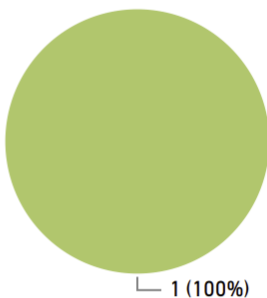
Type	Planned	Actual
Audits	0	0
CoCP	3	3
Health & Safety	3	3
Quality Assurance	1	1
Safety Commitment	1	1
Senior Management Tour	0	0
Total	8	8

Incident and Injury Measures

Measure	Target	Value
Accident Frequency Rate	0.10	0.000
Accident Severity Rate	1.00	0.536
Incident Weighted Index	0.10	0.040
Lost Time Weighted Index	0.05	0.011
Safety Observation Index	35.00	38.000
Service Strike Weighted Index	0.15	0.067

Classifications

Service Strike Incident Injury



Incident and Injury

Classification by Contractor

Injury	MUS	SFN	Siemens	Total
DangerousOccurrence	0	0	0	0
EnvironmentalIncident	0	0	0	0
InjuryOver7Days	0	0	0	0
InjuryUnder7Days	0	0	0	0
MemberofPublic	0	0	0	0
Other	0	1	0	1
RoadTrafficAccident	0	0	0	0
ServiceDamage	0	0	0	0
Total	0	1	0	1

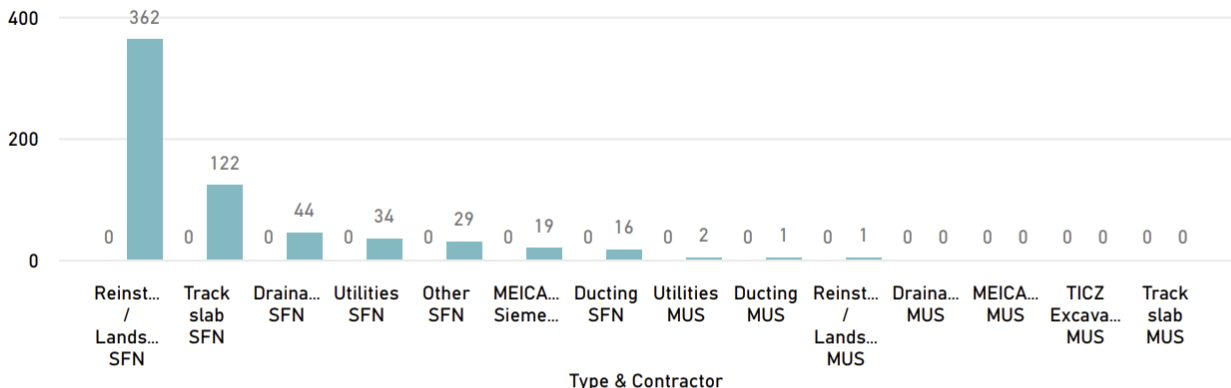
Incident	MUS	SFN	Siemens	Total
Major	0	0	0	0
Minor	0	1	0	1
Near Miss / Unsafe Condition	0	0	0	0
Serious / Significant	0	0	0	0
Total	0	1	0	1

Injury Breakdown

Fatality Major Minor

Quality

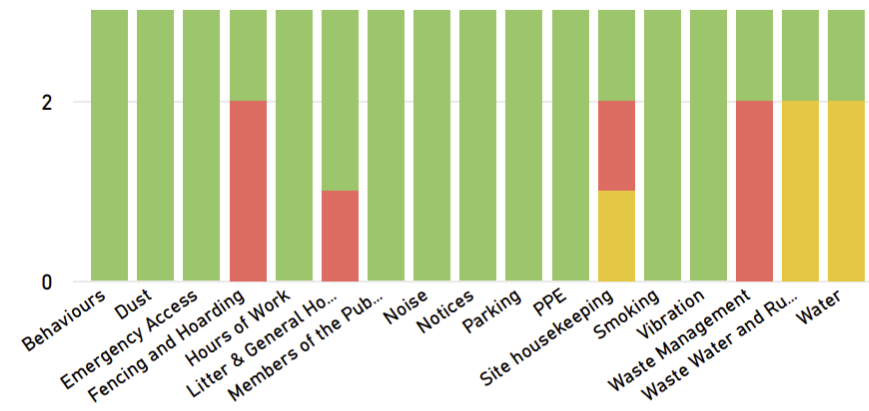
Closed in Month Open



Code of Construction

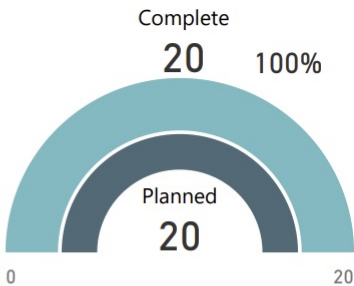
Value N/A No Yes

Commentary

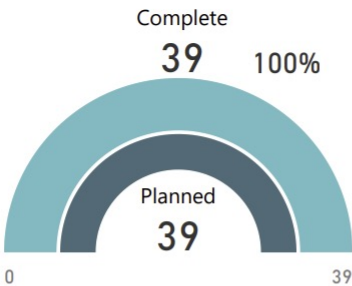


Design

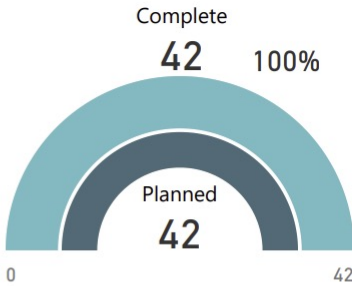
Design Basis Statements



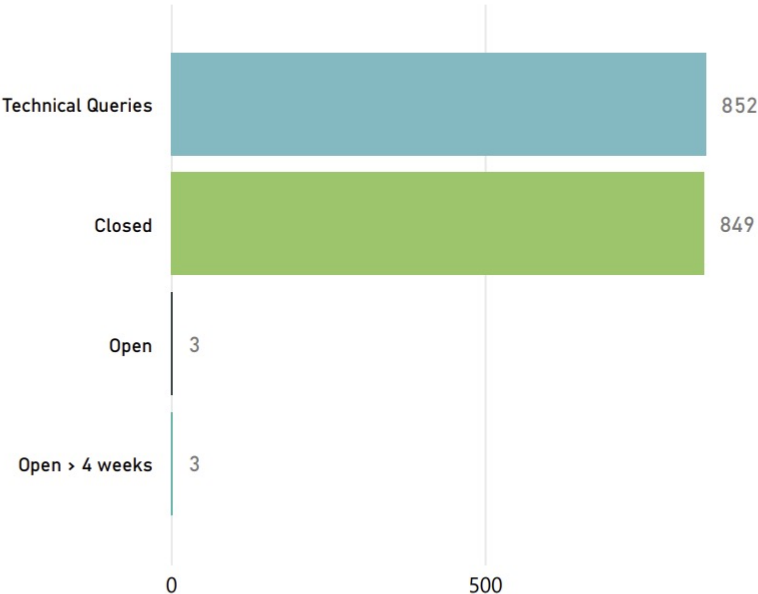
Developed Designs



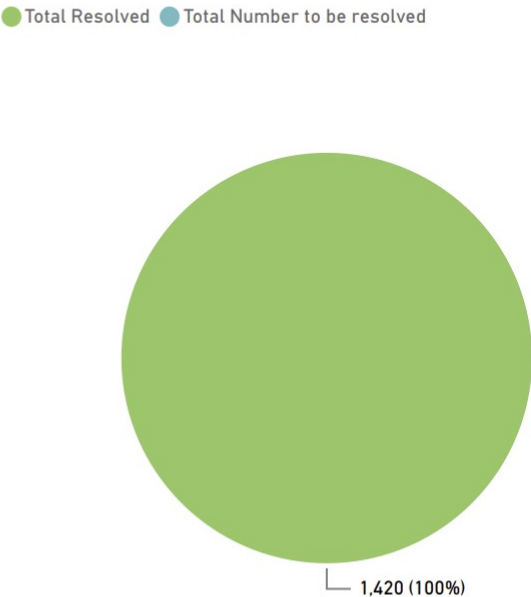
Detailed Designs



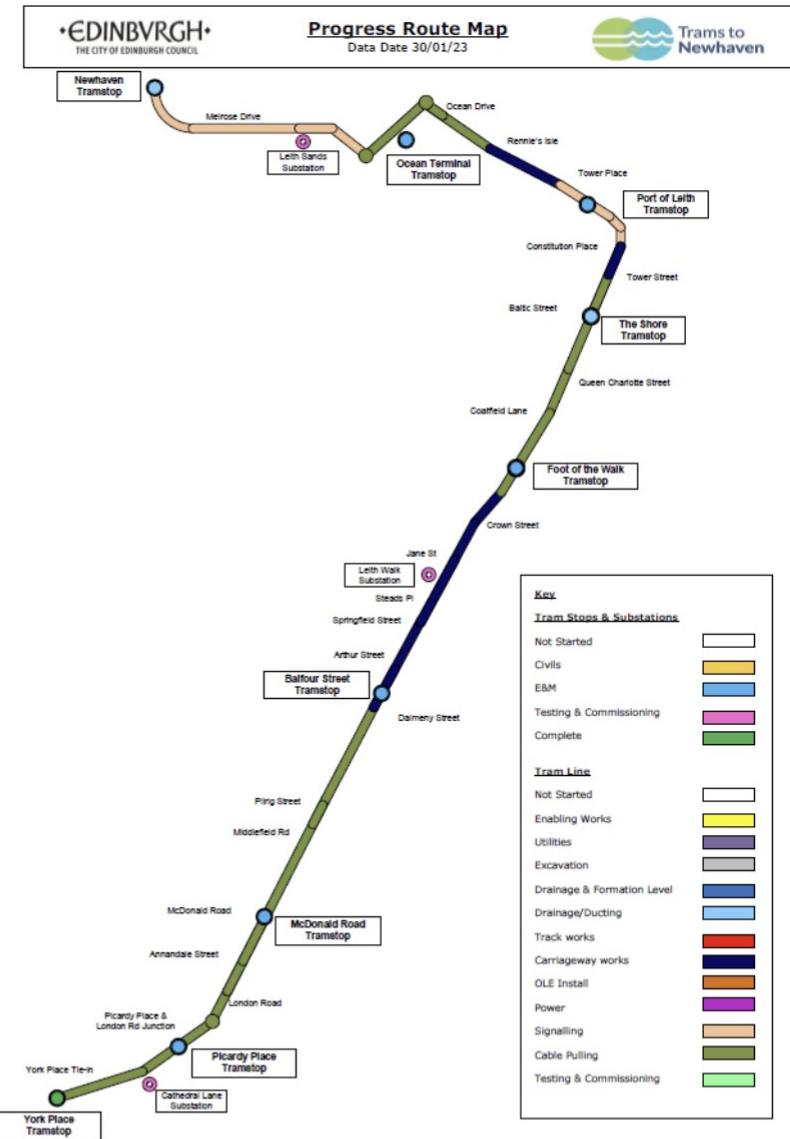
Design Queries



Utility Conflict Resolution



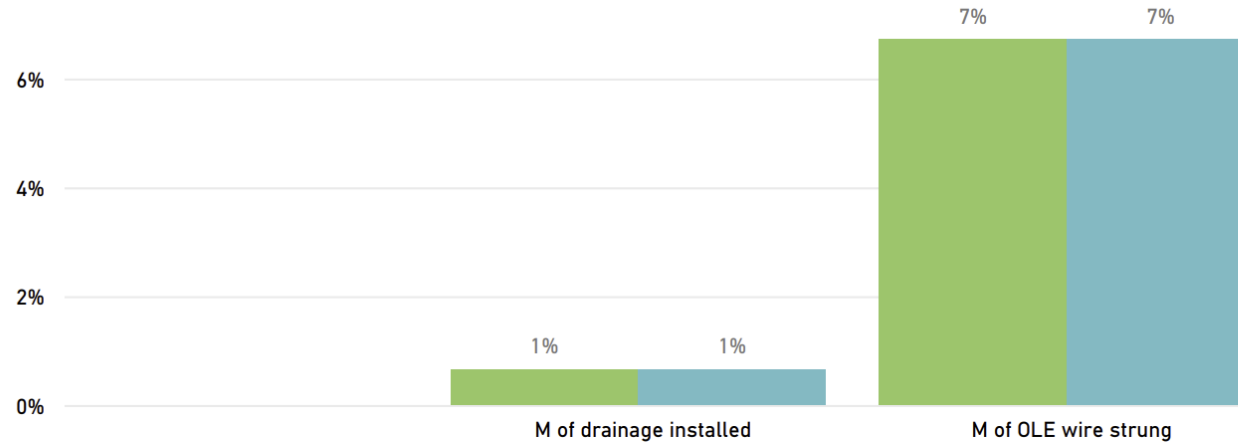
Progress Route Map



Metric	Planned In Month	Actual In Month	Planned Overall	Actual Overall
M of TICZ excavated	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of trackslab installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of Comms ducting installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of Power ducting installed	0 (0%)	0 (0%)	4609 (100%)	4609 (100%)
M of drainage installed	30 (1%)	30 (1%)	4662 (102%)	4549 (99%)
Nr of tramstop civils completed	0 (0%)	0 (0%)	8 (100%)	8 (100%)
Nr of OLE poles installed	0 (0%)	0 (0%)	228 (100%)	228 (100%)
Nr Substations civils	0 (0%)	0 (0%)	2 (100%)	2 (100%)
Nr of Tramstop Fit out	0 (0%)	0 (0%)	4 (50%)	4 (50%)
Nr of Substation Fit out	0 (0%)	0 (0%)	2 (100%)	2 (100%)
M of OLE wire strung	310 (7%)	310 (7%)	4609 (100%)	4609 (100%)

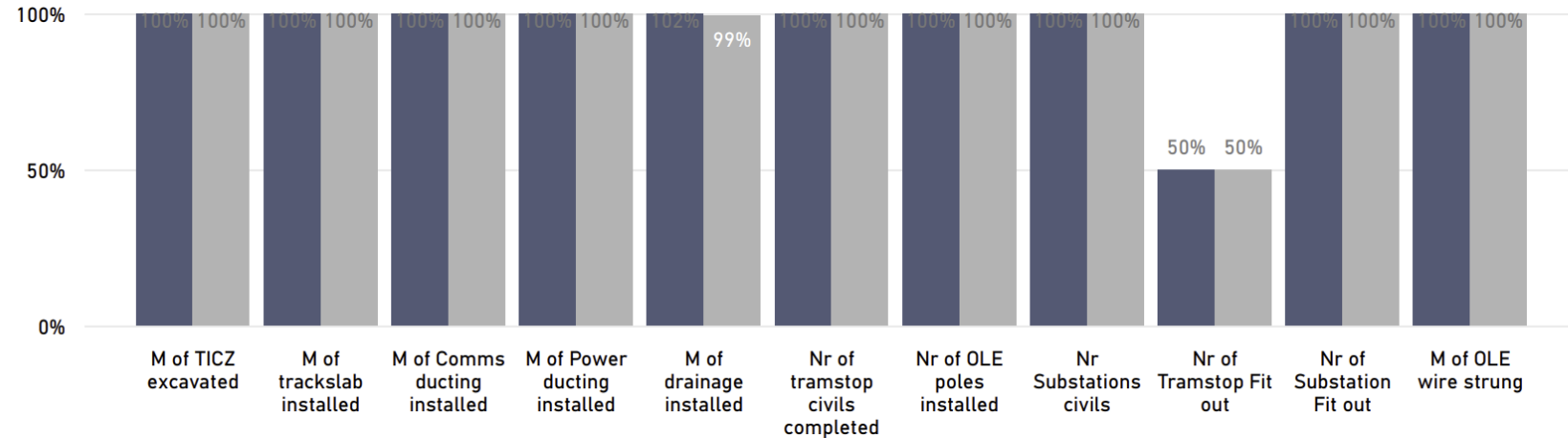
In-Month

Planned Actual



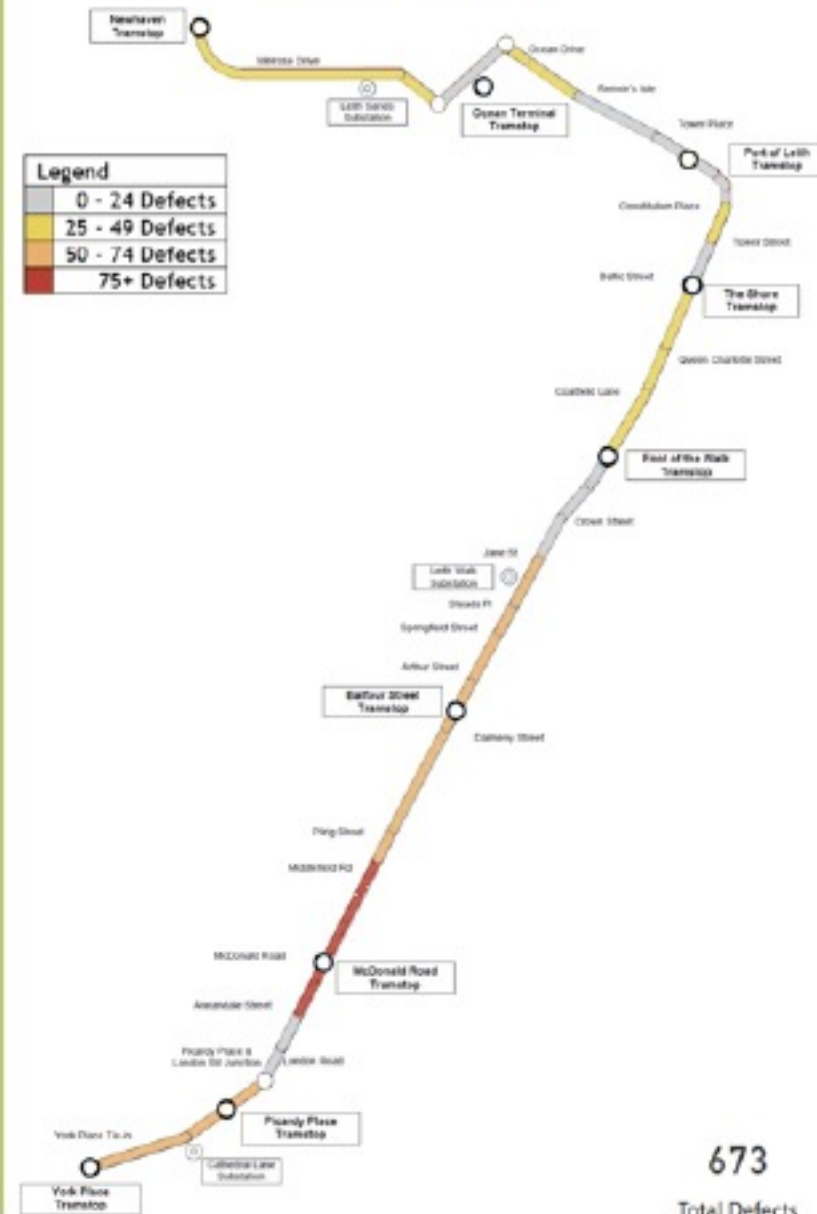
Overall

Planned Actual





Defects Heatmap



Summary

Average Time to Resolve (in hours)

70.3

Number of Tickets Received (last 30 days)

504

Number of Tickets Received (Overall)

15.39K

Number of Tickets Resolved (last 30 days)

392

Number of Tickets Resolved (Overall)

13.80K

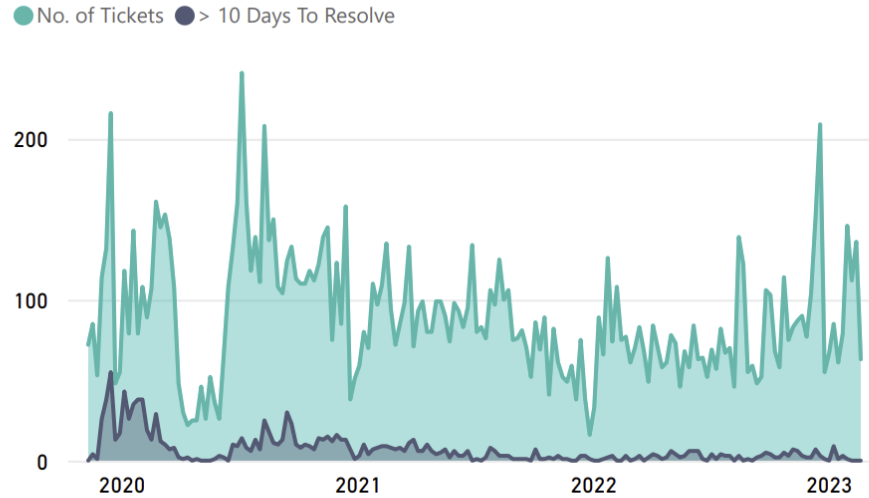
First Contact Resolution

80.7%

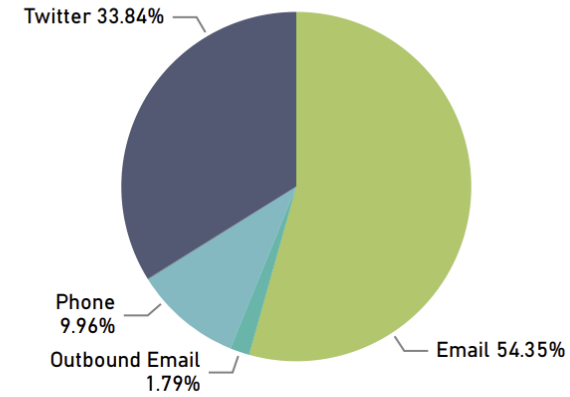
Number of Interactions

24K

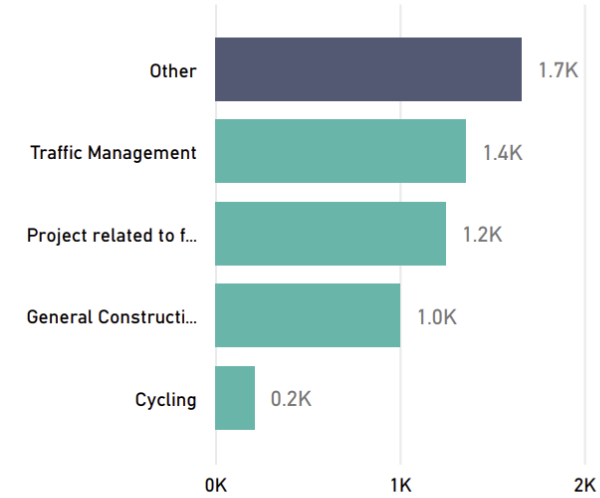
Number of Tickets by Week



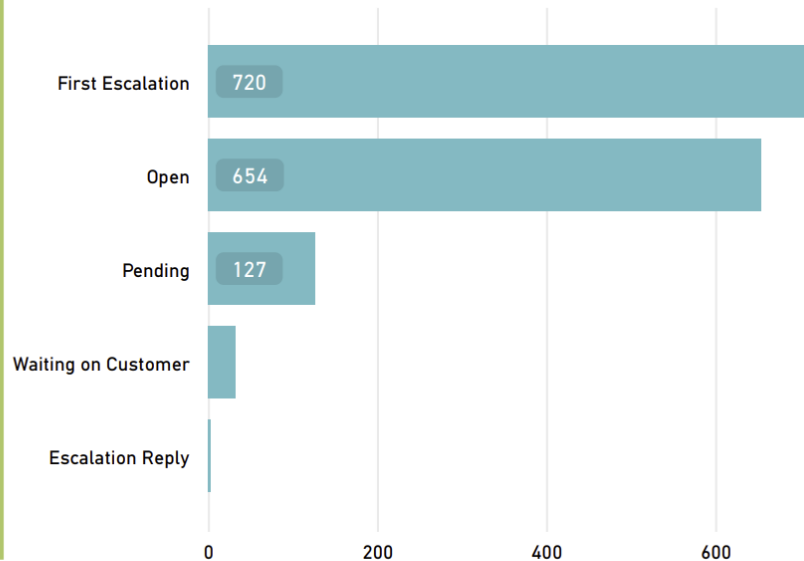
Source of Enquiries*



Top 5 Enquiry Types*



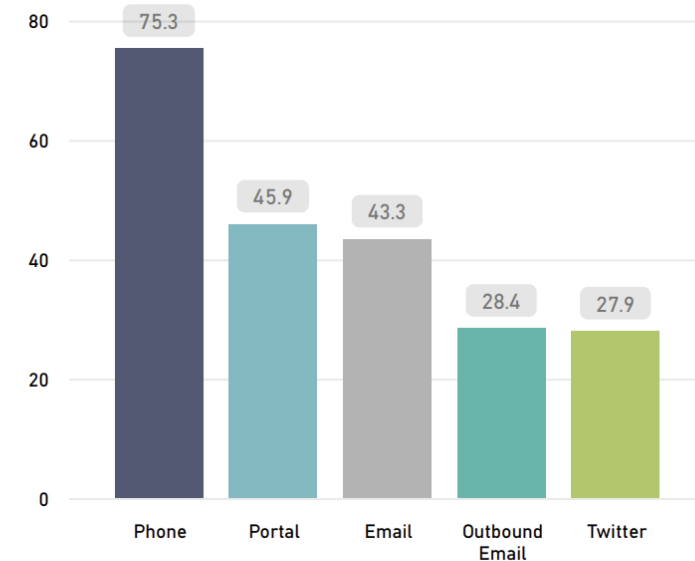
Number of Unresolved Tickets by Status*



Longest Enquiries*

Type	Ave. Hours to Resolve
Considerate Constructors Scheme	614.2
Potential Claims	151.6
Post Construction	128.9
Community Benefits	114.9
Business Continuity Fund	111.2
General Construction Works	93.8
Support for Business	83.7
Public Realm Works	77.3

Average Time to Resolve (in hours) by Source*



Thank You

The bottom of the slide features three overlapping, wavy horizontal bands. The top band is a light yellow-green, the middle band is a light blue, and the bottom band is a dark blue. These bands create a sense of movement and depth against the solid teal background.