

Information from Andrew Mackay, Traffic Orders and Project Development Officer

Additional enforcement in Leith

Following our meeting I had a discussion with colleagues who are involved in the enforcement side of Parking. They confirmed that Leith Walk is already subject to increased patrols, receiving additional visits on a weekly basis and that that they were aware of a need to look at further visits subsequent to the Committee decision from 4th October.

I explained what you had said about ongoing parking issues in your area and the need for wider increases in enforcement in the LCCC area. We have now asked our enforcement contractor to provide us with a proposal for increased visits throughout your area, and on a more random basis, as a means of improving compliance with existing restrictions. The aim is to ensure that we see an increased presence at the earliest opportunity.

I also related interesting story that you related about an encounter with a PA and their “it’s not my beat” response. In short, that’s not good enough. The reply we expect is along the lines of “Certainly, show me/tell me where the vehicle is and I will go there immediately”. We have raised this with our contractor so that they can relay that to all Pas.

Social Media Officer

I referred to this role as being a “Communications Officer”. What we are actually looking at is a Social Media Officer, i.e. a role specifically set up to deal with Parking issues raised via the various Social Media platforms.

This role has not yet been filled and there are ongoing discussions in respect of the responsibilities of the role, as well as how we then translate issues raised via social media into enforcement actions. I had thought we were further advanced with this, but it appears that there is still a little work to be done. But, it is certainly something that we believe would be a useful addition to Parking and one that could help to address local parking issues. For now, watch this space.

0131-469-5400

Apparently, this is the general number for our colleagues in Parking Services. Any calls made to this number will be picked up by one of a number of people who will pass on any enforcement concerns/issues to our contractor. I should probably have known where that number went! So, yes, it does come to Parking, where any requests are passed on for action.